

HEALTHEZ ID CARDS



We understand new ID cards and problems at the pharmacy are frustrating. Here are some common question and answers to help you understand your updated HealthEZ ID card with your new pharmacy benefit manager, EHiM.

Front

	Administered by: HEALTHEZ	Medical Network: wise PROVIDER NETWORKS	Employer: G D E N SCHOOL DISTRICT
A	Policy Holder:		
B	Group:		
C	Subscriber:		
	Effective:		
	Medical Coverage:		
D	Rx BIN: 005285 • Rx PCN: ACB • Rx GRP: 50002591-01		

Back

E	MEMBERS Client Services & Helpline: 844-302-7781 Benefits & myHealthEZ: OSDBenefits.com
F	PROVIDERS Eligibility: MyHealthEZ.com/Provider Benefits & Precert: 844-449-5553 Submit Claims to: Payer ID # 41178 HealthEZ: PO Box 211186, Eagan, MN 55121
	PRIMARY MEDICAL NETWORK: Wise Provider Network 801-649-6501, WiseProvider.net
	TRAVEL MEDICAL NETWORK: PHCS Extended PPO 800-678-7427, MultiPlan.com/HealthEZ
G	PHARMACY: EHIM 800-311-3446, EHIMRx.com

- A. This is your HealthEZ Group ID, which will not change. Your EHIM Group Number did change, and is referenced in part D.
- B. This is your HealthEZ Subscriber ID, which will not change.
- C. HealthEZ does not issue our new ID cards each year. This is your original effective date with HealthEZ, not the date of your transition to EHIM.
- D. This is the part of your ID card that contains updated EHIM information.

*If your pharmacist is having issues, or says your pharmacy coverage is not active, encourage them to re-enter your NEW information into the system. They are likely trying to run your prescription with the old information stored in the system. If that still does not work, contact EHIM directly at 800-311-3466.

- E. These resources are for members.
- F. These are resources for your physician's office and pharmacist.
- G. These are resources for EHIM directly. EHIM offers customer service 24/7.

* Your HealthEZ card is already active when you receive it. Activating your account will allow you access to your myHealthEZ account.